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- Giving Commitment: Employee Support Programs and the Prosocial Sensemaking Process (free PDF attached)
- Prosocial Motivation at Work: When, Why, and How Making a Difference Makes a
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- The Work of Middle Managers: Sensemaking and Sensegiving for Creating Positive Social Change (PDF): http://jab.sagepub.com/content/49/1/95.full.pdf
- The Empathy Map Step by Step Instructions to Motivating Employees by Understanding Their WIIFM (What's In It For Me) (Free Prezi presentation): http://prezi.com/jp6j4dmbp1ua/b4b-how-to-get-to-know-your-employees-wiifm/
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